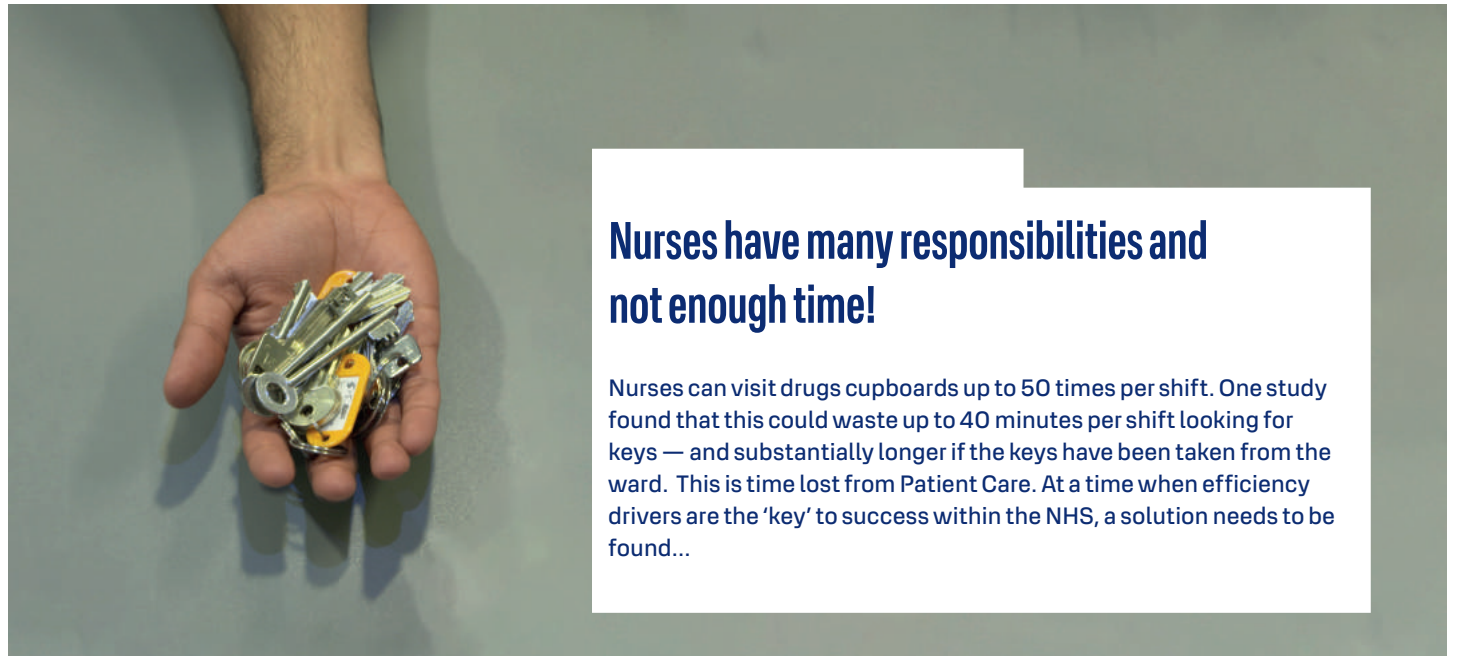




FOR TRUST IN HEALTHCARE

# Innovative Solutions for Medicine Management

# THE MOST COMMON PHRASE ON ANY HOSPITAL WARD... "WHO'S GOT THE DRUG KEYS?"



## Nurses have many responsibilities and not enough time!

Nurses can visit drugs cupboards up to 50 times per shift. One study found that this could waste up to 40 minutes per shift looking for keys — and substantially longer if the keys have been taken from the ward. This is time lost from Patient Care. At a time when efficiency drivers are the 'key' to success within the NHS, a solution needs to be found...

## PRE-CLIQ

Nurses – Not enough time to complete all their tasks, including providing patients drugs:

- Stressed
- Poor Service
- Low Morale
- Complaining

Patients – waiting for overdue Drugs to be administered:

- In pain
- Distressed
- Frustrated / Angry
- Complaining

The impact on a hospital and its reputation:

- Poor Drug security
- Wasted cost, inefficient performance
- Patient's complaints of poor service
- Poor CQC Audit performance
- Poor Hospital and Management Reputation

## Time is money

Although Healthcare is undoubtedly a business, the value of time isn't that simple and managing time has more impact than purely a monetary return.

Efficient management of Nursing time has efficiency, reputation and financial benefits.



# MEDICINE MANAGEMENT - DRUG STOCK CONTROL, SECURITY, ACCOUNTABILITY... AND MORE TIME TO CARE

A collage of various medical cabinets and a large electronic key. The cabinets include mobile carts, wall-mounted units, and floor-standing units in different colors (white, blue, green). The key is large and black with a silver blade, featuring a green light on the head.

**One key can open all these Cabinets  
PROTEC2 CLIQ**

The Award winning, PROTEC<sup>2</sup> CLIQ by ABLOY is an electronic key system that can be applied to static and mobile drugs containers – flexible secure and compliant to the Safe Custody of Medicines Act 1973 and electronic technology, enabling traceability of staff and continuously changing access rights. Keys can be automatically disabled if lost or stolen, reducing risk while also allowing each nurse to carry their own key.

## POST-CLIQ

Nurses – administer patient's drugs on time:

- Satisfied
- Good Service
- Good Morale
- Motivated

Patients – receive drugs on time:

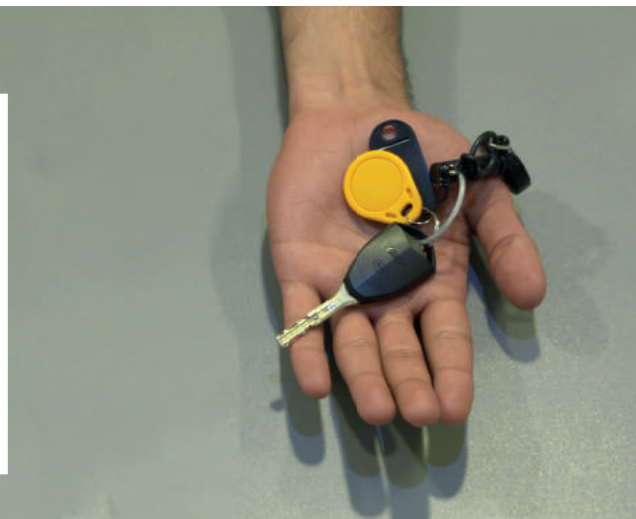
- Pain Managed
- Relaxed
- Satisfied
- Speak well of the staff and hospital to family and friends

The impact on a Hospital and its reputation:

- Effective Medicine Management, Stock Control, Money Saved
- Patients compliment good service
- Excellent CQC Audit performance
- Admired Hospital and Management Reputation

## If you could find....

A cost-effective solution that improves Medicine Management including drug security and stock control, that also eliminates a high proportion of Nurses wasted time and delivers an attractive Return on Investment, why wouldn't you want it?



# EFFICIENCY



## Medicine Management

Take control of drugs stock, audit trails of personal access



## Improve CQC Audit Performance

Enabling you to effectively supervise and manage the use of controlled drugs



## More Time to Care

Each Nurse can save up to 40 minutes per shift in wasted time, looking for keys as one key opens many locks



## Zero Staff Resistance

Experience shows that following trials and experiencing the significant benefits, mean nurses welcome the CLIQ system



## Improve Patient Care

Patients get their drugs on time, giving more time for each nurse to provide patient care



## Easy Retrofit

No disruption to staff, patients or the running of the ward during installation



## Improve Staff Morale

One ward sister reported that the CLIQ system "changed their lives", not having to look for keys, a better way of working



# SECURITY



## Reduce risk of lost keys

Keys can quickly and easily have their rights deleted if they are lost or stolen



## Increased stock control of drugs

Only the registered key holders can access restricted areas at any given time, and access is audited



## Speeds up Investigations

In the event that drugs go missing, the full audit history helps you accurately identify 'who, where and when'



## Reduced Theft

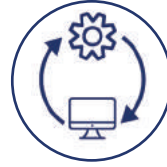
Reduce the risk of theft of controlled drugs and patient property

# INNOVATION



## Integrated and Encrypted System

The CLIQ system can integrate with other systems to help manage controlled drugs stock monitoring, etc.



## Digital and Mechanical Technology

Gives you the benefits of proven physical security and full digital management and control of access to controlled drugs



## Individual Accountability

Keys provide permission – based traceable access for each nurse, so you know who used which key in which lock and when



## Flexibility and Convenience

The CLIQ system can be installed in Drugs Cabinets, Drugs Trolleys, Patient Lockers and POD Lockers – and can be operated from FOB's, RFID and even wrist bands



## Future-Proofed Technology

The system can be expanded as required and software upgrades are included in the agreement



# FINANCE



## Return on Investment

An estimate from one Chief Pharmacist and Clinical Lead for Medicines Management estimates that the money saved in released nursing time equates to an ROI of 600% in a year



## Leasing Option

To avoid difficulties associated with the obtaining capital investment, leasing options are available to help you build a longer term Business justification



## Affordable

Installations can be scheduled on a ward by ward basis over a period of time to provide an affordable solution

# DON'T TAKE OUR WORD FOR IT...

David Bell

Ward Manager

Claremont Hospital

"Following a trial of the CLIQ system we invested in a fully installed system which has proved to be a total hit with the nursing staff. It is saving Nurses time and frustration and is a much safer compliant solution, not only because lost keys can easily be deleted from the system it also keeps an audit trail of who opened which cupboard and when.

Most importantly though, it means patients don't have to wait as long for medication any more – at Claremont, this often means pain killers promptly. In October 2018, a pharmacy audit found that 79% of patients felt that their pain killers were given promptly and on time. Since the installation of CLIQ, this figure has jumped to 92% (2 months of Cliq but three months of figures) – almost an immediate success and a worthwhile investment in quality."

Christine Somerville

Senior Charge Nurse

Crosshouse Hospital

"For me, the new system saved nurses time which released time to care. Most importantly patients were getting their treatment much quicker improving patient experience and outcome. That one key suddenly gave access to every drug cupboard within the department therefore nobody was having to ask 'who's got the keys?'..."

Within Ayrshire and Arran, there is hope that the system will be rolled out to other areas... to see the benefits for patients every day I would absolutely recommend Abloy as a way forward. We need to change our systems as technology is advancing and I think this will certainly be a much more effective system for multiple areas across Scotland."

## CASE STUDY: QUEEN ELIZABETH HOSPITAL, BIRMINGHAM

Inderjit Singh

Chief Pharmacist,  
Queen Elizabeth Hospital,  
speaking about CLIQ®:

"It doesn't take a significant amount of capital resources to install the system, it is the lock system itself that you are installing. The lock is powered by the key itself therefore no wiring required to locks and cupboards, ideal for fixed or mobile drug cabinets and you can easily retro fit to existing cupboards."



Another aspect which we are planning to extend it to will be around patients bedside POD lockers. In the event of patients self medicating, they will be given a *credit card* type swipe so they can easily access their own medication."



1,100 Drug Cupboards



1,286 Keys



6,900+ Staff



30 Theatres



1,215 Beds



Complete Solution  
from Abloy UK

# OUR CLIENTS

Some of the Healthcare Trusts, Ambulance Services and Care Homes benefiting from CLIQ include:

- Queen Elizabeth Hospital Birmingham
- Spire Hospital Manchester
- North Lincolnshire and Goole NHS Trust
- Royal Manchester Children's Hospital
- Raigmore Hospital
- Kettering General Hospital
- Aberdeen Royal Infirmary
- Sandwell and West Birmingham Hospital
- Beneden Hospital
- Crosshouse Hospital
- Ulster Hospital
- Altnagelvin Hospital
- Cumberland Hospital
- Ninewells Hospital
- London Ambulance Service
- Welsh Ambulance Service
- Dorothy House Hospice
- Crediton Care Support Home
- Devon Community Home
- Clondeboye Care Home

**Over 30,000 CLIQ products  
installed in Hospitals across  
the UK**

SECURED BY  
**ABLOY**



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Abloy is a security and locking innovation company with trust at the core of all our activities. By combining mechanical and digital expertise Abloy develops modern, industry leading security solutions to protect people, property and business. Abloy is part of the ASSA ABLOY Group.

Abloy UK  
Portobello Works  
School Street  
WV13 3PW  
England  
Tel. 01902 364500  
[www.abloy.co.uk](http://www.abloy.co.uk)

