

# Welcome to Isaac

Unsteady on your feet? Worried about falling?  
Please worry less....

We are here to help and aim to support you to  
live with confidence.



## What is Isaac? - Your new Friend

Isaac is a simple falls pendant, with a microphone and speaker inside. The pendant is worn round your neck and can help call for help if you ever need it.

### Comfortable

Soft with easy to grip surface

### Lightweight

It only weighs 42 grams

### Perfect Size

61 x 42 x 16mm



### No False Alerts

Smart voice guide gives you time to cancel your alert

**If you have a fall,  
what happens next?**



## **Step 1 - Ask For Help**

Simply HOLD DOWN THE BUTTON for 3 seconds and the device will call for help. The pendant can also detect the sharp impact of a fall automatically.

## **Step 2 - Talk**

Our friendly team or member of your family will be instantly alerted that you have fallen. You can speak and hear them directly through the pendant.

## **Step 3 - Receive Help**

Your family member can come to assist OR our call centre team will arrange for an ambulance to help if necessary.

The pendant can be used INSIDE and OUTSIDE your property. We can even LOCATE where you are on a map once the pendant has been activated!

### **What do you need to do?**

All we need YOU to do in return is:

- wear your pendant
- charge your pendant now and again ....and we'll do the rest.....
- (the pendant will need charging every 4 days or so, but don't worry, Isaac will remind you!)

### **How do I charge my pendant?**

1. Plug in the charging unit.
  2. Place the Isaac pendant into the charging unit.
- That's it!





## FAMILY AND FRIENDS

Connect with your family and friends through our free family caring app. An **App** just means a software **App**lication. It's a system that you, friends and family can download onto their phones and tablets to connect with YOU. Even better, its 100% free.



## SUPPORT

Simple and easy to use. People you invite into your "circle of care" can help support you. An alert will come through to their phones if you have a fall. We have a dedicated messaging feature for your contacts.



## CONCERNED ABOUT YOUR HEALTH?

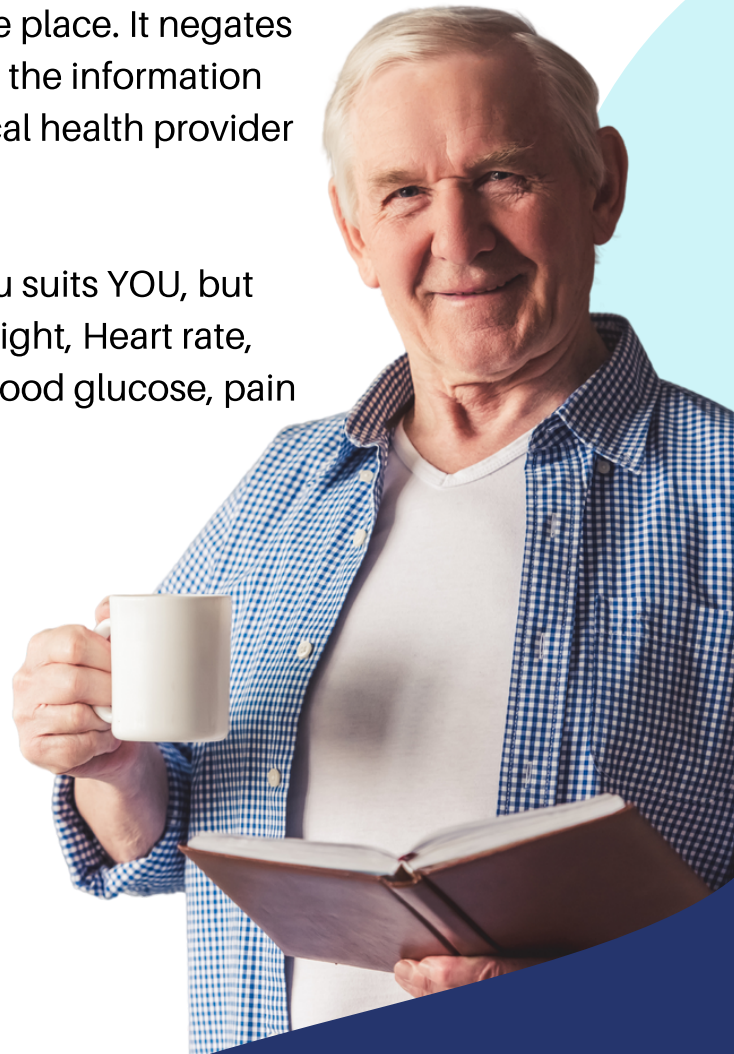
We can help you manage your health from home. Manually insert your daily health readings into the App. They are all kept in a secure place. It negates the need for paper and pen, and the information can be viewed easily by your local health provider when needed.

With Isaac YOU choose what you suits YOU, but you are able to keep track of: weight, Heart rate, Blood pressure, Temperature, blood glucose, pain score and Blood oxygen levels.



## HEALTH RECORDS

Keep all your medication, medical history, allergies and insurance details in one place for you and your family to refer to.







## **FORGETTING IMPORTANT DATES?**

We can help organize your life using the 2022 Isaac **CALENDAR**. Simply add important dates into our calendar, and we can remind you when they're about to happen.

Birthdays, plays, social events, deliveries, visits, medical appointments, family occasions, can all be seen easily in your calendar. Family and friends can even put the dates in themselves for you! ....from the comfort of their own home. So, everyone is on the same page.

You'll never miss an appointment again!



## **LINKS?**

Have direct links to your favourite websites: local news? local shops? what's the weather forecast for the day? Online Shopping? No need to search for what you want!. Have your selection close at hand.



## **CONTACTS**

Have your most immediate contacts stored conveniently in one place.

